

Appendix 2

Improvement Plans from Best Value Reviews

Development Control

Priority	Outcome	Action	Milestones	Officer(s)	By When	Progress	Indicator for Improvement
High	Improved quality and accessibility of highways design advice Improved speed of applications processing and responsiveness of service	Review and update current Highway Design Guide	Adopt Manual for Streets when published by DfT in November 2005	Team Leader Transportation	December 2003 Date revised to July 2005	In progress by Owen Williams. Draft consultation expected November with publication due December 2005.	BV109 – Determine applications within 8/13 weeks

Public Conveniences

Priority	Outcome	Action	Milestones	Officer(s)	By When	Progress	Indicator for Improvement
High Priority – 2003/5	Improved provision of facilities	Refurbishment programme in progress	Tenbury Road, Bromyard scheduled for Summer 2005. Accelerated closure programme to be agreed.	HOS Property	To be completed 2004/5	Tenbury Road in progress. Programme being finalised.	Public perception indicator

Public Rights Of Way

Priority	Outcome	Action	Comment	Officer(s)	By when Revised Dates	Progress	Indicator for Improvement
High	Increase throughput of Diversion Orders	Research, devise and write a fast-track method for determining applications for Diversion Orders	Staff time – possible offset through income generation. Now part of strategy.	RH/MM	1/7/02 – Date revised to November 2004	Strategy to be submitted for approval by the Cabinet Member in November.	